



TECHNICAL DOCUMENTATION OFFER FOR AUTOMOTIVE PROFESSIONALS

CITROËN hereafter called "MANUFACTURER", provides **Automotive Professionals***, **Technical Documentation Publishers and Repair Equipment Manufacturers** with the technical information they need to maintain and repair **the** brand's vehicles, on the site <https://public.servicebox-parts.com> hereafter called the "WEBSITE"

"MANUFACTURER" provides to **Periodic Roadworthiness testing Centre** the technical information they need to inspect the brand's vehicles.

(*)Professional car repairers, automobile clubs, roadside assistance companies, operators offering inspection and testing services, operators providing training for repairers, equipment manufacturers.

I. TECHNICAL DOCUMENTATION

Content Free services (free access)

Document	Description	Vehicles
Products for professionals	Catalog of products recommended for the repair of "MANUFACTURER" vehicles.	Current range
User Guides	Vehicle operating instructions (on-board documents)	

Important Clarifications :

A possible date of precedence announced corresponds to the online availability of complete documentation for the vehicle concerned.

A code that can sometimes be attached to the commercial name of the vehicle identifies :

- The successive versions, displayed in the order in which they appear.
- Country-specific versions.

Subscriber services (paying access)

Document	Description	Vehicles
Time Scales	Billing time for interventions	For passenger vehicles and "MANUFACTURER" vans since XSARA (1997) and BERLINGO (1996)
Technical Service Bulletin (TSB)*	Methods of solving identified problems	
Methods	Repair methods and specific tools	
Schematic	Wiring diagrams	
Diagnosis **	Diagnostic assistance	From XSARA PICASSO (2000)
Spare parts	"MANUFACTURER" Spare Parts Catalogue	Private vehicles and "MANUFACTURER" vans since XSARA (1997) and BERLINGO (1996)
Accessories	Catalogues of accessories designed to equip the vehicles in the range	Current range

(*) online since 10/01/2008. Need to enter the VIN of the vehicle concerned to display the documents.

(**) Online since 10/03/2008

Note: the details given for the section on self-service remain applicable here.

The WEBSITE offers two types of services:

- Free services: The services accessible without subscription.
- Subscriber Services : Services accessible with paying subscription. Time scales and methods, schematics and diagnostic documentation are available under this conditions.

Tariffs year 2021 :

Technical Documentation (Time Scales and Methods, Schematics, Accessories and Diagnostic Documentation)

Subscriber Services :

Technical Documentation :

- 1 hour subscription : 7,50€ excl. VAT
- 1 day (24h) subscription : 28 € excl. VAT
- 1 week (7 days) subscription : 115 € excl. VAT
- 1 month (30 days) : 330 € excl. VAT
- 1 year (365 days) subscription : 2240 € excl. VAT

Spare Parts Catalog :

- 1 hour subscription : 5 € excl. VAT
- 1 day (24h) subscription : 15 € excl. VAT
- 1 week (7 days) subscription : 30 € excl. VAT
- 1 month (30 days) : 50 € excl. VAT
- 1 year (365 days) subscription : 150 € excl.VAT

NB: the Spare Parts catalog is available at no extra cost if you subscribe to the technical documentation.

Payment

Subscriptions are paid directly on the WEBSITE by credit card.
Transactions are totally secure, all bank data is encrypted.

The prices are quoted in euros excl. tax.
“MANUFACTURER” reserves its rights to amend these prices at any time.

Contact

Site exclusively reserved for automotive professionals, publishers of technical documentation and manufacturers of repair equipment.

- Publishers of technical information :

Contact us at: documentationtechniqueediteurs@mpsa.com

- Other automotive professionals :

If you have any difficulty using the site, please contact us on :
servicebox-contact@mpsa.com (Enter your customer code)

II. INFORMATION FOR PERIODIC ROADWORTHINESS TESTS

Content

The technical information listed below is intended exclusively for companies specializing in carrying out periodical roadworthiness tests.

Document	Description	Vehicles
Technical Information for roadworthiness tests ***	Technical information necessary for periodic roadworthiness testing of the items to be tested (implementing act 2019/621/UE to Directive 2014/45/EU)	Vehicles subject to periodic roadworthiness tests pursuant to Article 2(1) of Directive 2014/45/EU, which are first registered or first put into service in a Member State as from 20 May 2018****

(***) Need to enter the VIN of the vehicle concerned to display the documents.

(****) The technical information are made available not later than 6 months after the registration or entry into service of the vehicle.

Tariffs year 2021 :

The price for consulting the set of technical information for one VIN is 5 € ex VAT.

The price is quoted in euros excl. tax.

“MANUFACTURER” reserves its rights to amend this price at any time.

Order and contact :

To be able to obtain the terms of access to this information and their method of payment, you must first register on the site (free registration) then contact us at informationtechniquepti@mpsa.com by sending us the form attached (please see appendix).

Appendix :

Request form for access to information necessary for periodic roadworthiness tests to be sent to us by email.

Subject of the email:

Request to open the right of access to the information necessary for periodic roadworthiness tests

Email body:

Name of the contact :

User ID of Service Box Independent Operator Portal :

Name and address of the company :

Authorization number (as Periodic roadworthiness testing centre):

Contact email address

